

UNDERSTANDING OF ISO 9001:2015 QUALITY MANAGEMENT SYSTEM REQUIREMENTS



**22nd February 2024,
(THURSDAY)**

9.00 AM - 5.00 PM

BANGI RESORT HOTEL, SELANGOR

WHO SHOULD ATTEND?

- Managers, Management Representative(MR), Head of Departments.
- Executives, supervisors.
- Personnel responsible for process control.

OBJECTIVES

Participants will benefit by being able to:

- Familiar with Seven(7) Quality Management Principles.
- Understand & managing the organisation and its processes to comply with ISO 9001 Quality. Management System Requirements.
- Effective implementation and on-going control of ISO 9001 Quality Management System & its processes.

CONTACT US AT

Tel : 06-651 9118

academy@csqanalytics.com



PRICE
RM750
/Person

*price above excluded 6% SST

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ISO 9001:2015 outlines the general requirements for an organization to demonstrate its effective Quality Management System and on-going control of processes to provide and deliver quality products and services.

An effective quality management system enables the organization to demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements.

Besides, the effective implementation of Quality Management System does enhance customer satisfaction, improving the processes efficiency and control system and to assure the conformity of customer and applicable statutory and regulatory requirements.



ChM Yong Bee Chee (Ms.)

*IKM Registered Professional Chemist (MMIC);
HRDCorp Accredited Trainer*

TRAINER'S PROFILE

Ms. Yong, is a Professional Consultant and Accredited Trainer with more than 19 years' experience specializing in Management System of ISO/IEC 17025, ISO 9001, ISO 14001, ISO 45001 and ISO 15189. She had conducted numerous related consultation and training for organization towards the management system certification and/ or accreditation, management system upgrading and management system maintenance.

She is currently as Managing Consultant and Principal Trainer of the company supervising a team of management consultants and trainers and as well as Quality Manager and Approved Signatory for the ISO/IEC 17025 accredited calibration laboratory of the company.

Her previous experiences included as a Quality Management System Auditor of a certification body and DOSH registered Chemical Health Risk Assessment (CHRA) Assessor. Besides, she worked before as a commercial testing laboratory's Manager (Quality and Technical Manager) and Approved Signatory to manage and maintain the laboratory management system and operation compliance with ISO/IEC 17025 requirements.

She had been a consultant and trainer for more than 100 companies included laboratories (testing and calibration laboratories) towards and obtained the ISO 9001, ISO 14001, ISO 45001 and ISO 13485 certification and ISO/IEC 17025, ISO/IEC 17024 and ISO 15189 Accreditation.

EVENT DETAILS

- **Date** : 22nd February 2024, (Thursday)
- **Time** : 9.00 am to 5.00 pm
- **Venue** : Bangi Resort Hotel, Selangor
- **Address** : Off Persiaran Bandar,
43650 Bandar Baru Bangi,
Selangor.
- **Tel** : 03-8210 2222 / 8925 1111

PARTICIPATION FEE

RM750 PER PAX

*price above excluded 6% SST

5% discount for early bird registration by 26th January 2024
OR

10% Group discount for 3 persons or more from the same
company.

This online training only entitled for the attendances of
registered participant(s).

PAYMENT MODE

- Cheque payable to
CSQ Analytics
Sdn Bhd
- Online Banking:
Public Bank Berhad,
Account No: 3-2225001-34
(Swift code: PBBEMYKLXXX)

- Touch 'nGO eWallet:
- Tick (☒) for HRD Corp
Claimable Courses
[☐] HRD Corp Claimable
Courses (Full training
attendance is required)



Attendance by prior registration. Return completed
registration form to CSQ Analytics with correct payment
by **9th February 2024** Otherwise registration is
cancelled.

CONTACT US

CSQ Analytics Sdn Bhd (HQ)
No. 929, 929A, 929B,
Jalan DS 3/1, Bandar Dataran Segar,
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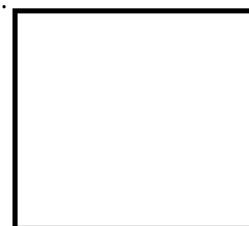
<https://csqanalytics.com/services/consultation-training-programme/training>

R E G I S T R A T I O N F O R M

UNDERSTANDING OF ISO 9001:2015 QUALITY MANAGEMENT SYSTEM REQUIREMENTS

(Registration Deadline: 9th February 2024)

COMPANY NAME	:			
COMPANY ADDRESS	:			
TEL	:		FAX :	
CONTACT PERSON	:			
DESIGNATION	:			
EMAIL	:			



PLEASE REGISTER THE FOLLOWING PARTICIPANT(S)

(ATTACH SEPARATE LIST IF THERE ARE MORE THAN 3 PARTICIPANTS.)

1. NAME	:			
DESIGNATION	:			
TEL	:			

VEGETERIAN MEALS REQUIRED? : YES/NO EMAIL : _____

2. NAME	:			
DESIGNATION	:			
TEL	:			

VEGETERIAN MEALS REQUIRED? : YES/NO EMAIL : _____

3. NAME	:			
DESIGNATION	:			
TEL	:			

VEGETERIAN MEALS REQUIRED? : YES/NO EMAIL : _____