

9.00am - 5.00pm

Objective

Participants will benefit by being able to:

- Understand and managing the laboratory to comply with ISO/IEC 17025 Laboratory Management System Requirements.
- Effective implementation and on-going control of ISO/IEC 17025 Laboratory Management System and its processes







*price above excluded 6% SST





who Should Attend?

- Laboratory Managers
- Laboratory Executives
- Laboratory Supervisors/Technicians
- Laboratory Personnel responsible for process and quality control



ISO/IEC 17025:2017 outlines the general requirements for the competence of testing and calibration laboratories. With understanding and integrating the ISO/IEC 17025 requirements, it enables the effective implementation and on-going control of the laboratory's processes and activities. A laboratory complies with ISO/IEC 17025:2017 requirements demonstrate that:

- The laboratory personnel are technically competent to perform the specified testing or calibration work.
- The test or calibration is carried out accordance to verified and validated test or calibration method.
- The equipment used to perform the test or calibration work is calibrated, verified and well maintained.
- The test and calibration item is handled and retained to sustain its integrity and traceability.
- Quality control is applied on the laboratory processes and activities to ensure the validity of test or calibration result.
- The test or calibration report accurately describes the test or calibration results.
- Records are well kept in secure, confidence and traceable.

ChM Yong Bee Chee
IKM Registered Professional Chemist (MMIC);
HRDCorp Accredited Trainer

Trainer's Profile

Ms. Yong, is a Professional Consultant and Accredited Trainer with more than 19 years' experience specializing in Management System of ISO/IEC 17025, ISO 9001, ISO 14001, ISO 45001 and ISO 15189. She had conducted numerous related consultation and training for organization towards the management system certification and/ or accreditation, management system upgrading and management system maintenance.

She is currently as Managing Consultant and Principal Trainer of the company supervising a team of management consultants and trainers and as well as Quality Manager and Approved Signatory for the ISO/IEC 17025 accredited calibration laboratory of the company.

Her previous experiences included as a Quality Management System Auditor of a certification body and DOSH registered Chemical Health Risk Assessment (CHRA) Assessor. Besides, she worked before as a commercial testing laboratory's Manager (Quality and Technical Manager) and Approved Signatory to manage and maintain the laboratory management system and operation compliance with ISO/IEC 17025 requirements.

She had been a consultant and trainer for more than 100 companies included laboratories (testing and calibration laboratories) towards and obtained the ISO 9001, ISO 14001, ISO 45001 and ISO 13485 certification and ISO/IEC 17025, ISO/IEC 17024 and ISO 15189 Accreditation.

EVENT DETAILS

Date : 20 & 21 March 2024, (Wednesday, Thursday)

• Time: 9.00 am to 5.00 pm

Venue: Virtual Platform hosted by CSQ Analytics Sdn Bhd

Software Info : Cisco Webex

Ref. Link : https://www.webex.com

PAYMENT MODE

• Cheque payable to CSQ Analytics Sdn Bhd

• Touch n Go eWallet



 Online Banking: Public Bank Berhad, Account No: 3-2225001-34 (Swift code: PBBEMYKLXXX)

• Tick ($\sqrt{\ }$) for HRD Corp Claimable Courses [] HRD Corp Claimable Courses (Full training attendance is required)

Attendance by prior registration. Return completed registration form to CSQ Analytics with correct payment by 8th March 2024 Otherwise registration is cancelled

PARTICIPANTION FEE

RM 1,200 PER PAX

5% discount for Early bird registration by 23rd February 2024 OR

10% Group discount for 3 persons or more from the same company

This online training is only entitled for the attendances of registered participant(s).

ANY ENQUIRES, PLEASE CONTACT

CSQ Analytics Sdn Bhd (HQ) No. 929, 929A, 929B, Jalan DS 3/1, Bandar Dataran Segar, 71010 Port Dickson, Negeri Sembilan.

• Tel : 06-651 9118 • Fax : 06-651 9117

Email : academy@csqanalytics.comWebsite : http://www.csqanalytics.com

FOR OTHER PUBLIC TRAINING, VISIT OUR WEBSITE

https://csqanalytics.com/services/cons ultation-training-programme/training



REGISTRATION FORM

Understanding of ISO/IEC 17025:2017 Laboratory Management System Requirements Registration Deadline: 8th March 2024

Company Name		:					
Cor	npany Address	:					_
							_
							_
el		:		Fa	IX.	:	_
						Company Stamp:	
Contact Person		:					
Designation		:					
Email		:					
Plec	use register the f	ollowing particip	ant(s): an 3 partic	rinants Please / s	1) tick at the	ne provided boyl	
		more die more in	an o parie	apariis.i loaso (// lick di lik	ic provided box	
1.	Name	:					
	Designation	:					
	Tel	:		Email	:		
	Is vegetarian r	meal required?	Yes	No			
2.	Name	:					
	Designation	:					
	Tel	:		Email	:		
	Is vegetarian r	meal required?	Yes	No No			
3.	Name	:					
	Designation	:					
	Tel	:		Email	:		
	Is vegetarian r	meal required?	Yes	No No			