

# UNDERSTANDING OF ISO 9001:2015 QUALITY MANAGEMENT SYSTEM REQUIREMENTS



14th MARCH 2024,  
(THURSDAY)  
9.00 AM - 5.00 PM  
VIRTUAL TRAINING



## WHO SHOULD ATTEND?

- Managers, Management Representative(MR), Head of Departments.
- Executives, supervisors.
- Personnel responsible for process control.

## PRICE

**RM600** /Person

\*price above excluded 6% SST



## OBJECTIVES

Participants will benefit by being able to:

- Familiar with Seven(7) Quality Management Principles.
- Understand & managing the organisation and its processes to comply with ISO 9001 Quality. Management System Requirements.
- Effective implementation and on-going control of ISO 9001 Quality Management System & its processes.

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(THURSDAY)  
9.00 AM - 5.00 PM  
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ISO 9001:2015 outlines the general requirements for an organization to demonstrate its effective Quality Management System and on-going control of processes to provide and deliver quality products and services.

An effective quality management system enables the organization to demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements.

Besides, the effective implementation of Quality Management System does enhance customer satisfaction, improving the processes efficiency and control system and to assure the conformity of customer and applicable statutory and regulatory requirements.



## TRAINER PROFILE

### ChM Yong Bee Chee

*IKM Registered Professional Chemist (MMIC);  
HRDCorp Accredited Trainer*

Ms. Yong, is a Professional Consultant and Accredited Trainer with more than 19 years' experience specializing in Management System of ISO/IEC 17025, ISO 9001, ISO 14001, ISO 45001 and ISO 15189. She had conducted numerous related consultation and training for organization towards the management system certification and/ or accreditation, management system upgrading and management system maintenance.

She is currently as Managing Consultant and Principal Trainer of the company supervising a team of management consultants and trainers and as well as Quality Manager and Approved Signatory for the ISO/IEC 17025 accredited calibration laboratory of the company.

Her previous experiences included as a Quality Management System Auditor of a certification body and DOSH registered Chemical Health Risk Assessment (CHRA) Assessor. Besides, she worked before as a commercial testing laboratory's Manager (Quality and Technical Manager) and Approved Signatory to manage and maintain the laboratory management system and operation compliance with ISO/IEC 17025 requirements.

She had been a consultant and trainer for more than 100 companies included laboratories (testing and calibration laboratories) towards and obtained the ISO 9001, ISO 14001, ISO 45001 and ISO 13485 certification and ISO/IEC 17025, ISO/IEC 17024 and ISO 15189 Accreditation.

## EVENT DETAILS

- Date : 14th March 2024, (Thursday)
- Time : 9.00 am to 5.00 pm
- Venue : Virtual Platform hosted by CSQ Analytics Sdn Bhd
- Software Info : Cisco Webex
- Ref. Link : <https://www.webex.com>

## PAYMENT MODE

- Cheque payable to CSQ Analytics Sdn Bhd
- Online Banking: Public Bank Berhad, Account No: 3-2225001-34 (Swift code: PBBEMYKLXXX)
- Touch 'nGO eWallet:
- Tick ( ☒ ) for HRD Corp Claimable Courses  
[ ☐ ] HRD Corp Claimable Courses (Full training attendance is required)



Attendance by prior registration. Return completed registration form to CSQ Analytics with correct payment by **1st March 2024** Otherwise registration is cancelled.

## PARTICIPATION FEE

**RM600 PER PAX**

\*price above excluded 6% SST

5% discount for early bird registration by 16th February 2024 OR

10% Group discount for 3 persons or more from the same company.

This online training only entitled for the attendances of registered participant(s).

## CONTACT US

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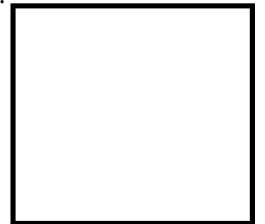
<https://csqanalytics.com/services/consultation-training-programme/training>

## REGISTRATION FORM

UNDERSTANDING OF ISO 9001:2015 QUALITY MANAGEMENT SYSTEM REQUIREMENTS

(Registration Deadline: 1st March 2024)

COMPANY NAME	:			
COMPANY ADDRESS	:			
TEL	:		FAX :	
CONTACT PERSON	:			
DESIGNATION	:			
EMAIL	:			



PLEASE REGISTER THE FOLLOWING PARTICIPANT(S)

(ATTACH SEPARATE LIST IF THERE ARE MORE THAN 3 PARTICIPANTS.)

1. NAME	:			
DESIGNATION	:			
TEL	:			
VEGETERIAN MEALS REQUIRED?	:	YES/NO	EMAIL :	
2. NAME	:			
DESIGNATION	:			
TEL	:			
VEGETERIAN MEALS REQUIRED?	:	YES/NO	EMAIL :	
3. NAME	:			
DESIGNATION	:			
TEL	:			
VEGETERIAN MEALS REQUIRED?	:	YES/NO	EMAIL :	